

## When you GO PAPERLESS environmental nonprofits win big

Over 72,000 customers have taken the simple step to reduce paper waste by signing up for paperless billing from NW Natural. Now is your chance to make a difference.

This month when you sign-up to receive your bill online at [nwnatural.com](http://nwnatural.com) rather than in the mail, we'll make a contribution of \$25,000 to local environmental non-profit organizations.

What's the catch? No catch. In fact, you get to choose how the money gets distributed!



Here's how it works:

- Between April 1, 2009 and May 18, 2009, each current and new paperless billing customer can vote for one of the nonprofit organizations listed right to receive a portion of \$25,000.
- The organizations will each receive a portion of the \$25,000 based on the percentage of votes they receive from customers.
- Existing and new paperless billing customers can vote at [nwnatural.com/pbnonprofit](http://nwnatural.com/pbnonprofit).

### Voting details

In order to cast a vote for one of the participating non-profit organizations, a NW Natural residential or commercial customer must be enrolled in paperless billing at [nwnatural.com](http://nwnatural.com) by May 18, 2009 at 5 p.m. Only one vote per gas account will be valid. NW Natural

will announce the results of this campaign at [nwnatural.com](http://nwnatural.com) in May.

### About donation

The \$25,000 contribution will be divided among each of the four non-profit organizations based on the percentage of votes they receive from customers. The donation is entirely funded by NW Natural shareholders.

### NON-PROFIT ORGANIZATIONS



#### Northwest Earth Institute

NWEI develops innovative programs that empower individuals and organizations to make sustainable choices. The NWEI discussion courses include topics that range from "Menu for the Future" to "Healthy Children Healthy Planet" to "Voluntary Simplicity". Northwest Earth Institute courses have motivated over 100,000 people to make lasting changes which benefit the environment and our communities. Together, we can create a sustainable future. [www.nwei.org](http://www.nwei.org)



#### The Freshwater Trust

With 26 years of experience in education and conservation, The Freshwater Trust is a statewide not-for-profit that actively works to restore and preserve Oregon's rivers and streams. The Freshwater Trust takes a holistic approach to restoration work – from restoring a river's architecture to working with landowners to keep more water in their streams to educating children on the importance of freshwater conservation. [www.thefreshwatertrust.org](http://www.thefreshwatertrust.org)



#### Bicycle Transportation Alliance

The BTA works to create healthier, more sustainable communities by making bicycling safe, convenient and accessible for people of all ages and abilities. Founded in 1991, the BTAs advocacy, education, and encouragement programs have been instrumental in making Portland and other communities in Oregon and southwest Washington among the nation's best places to ride a bicycle. [www.bta4bikes.org](http://www.bta4bikes.org)



#### Forest Park Conservancy

The Forest Park Conservancy serves as a champion and steward for Portland's beautiful and wild Forest Park. Its 5,400 acres provide clean air, clean water and access to nature on 70 miles of trails. This year is Forest Park's 60th anniversary – only half of its 5,400 acres are healthy. Go local, go paperless, save trees and help us save Forest Park. [www.forestparkconservancy.org](http://www.forestparkconservancy.org)

## Enter to lift, tuck and tone your home



Want to transform your home into a lean, mean, money-saving machine? Enter Energy Trust of Oregon's Home Energy Makeover Contest by

May 5, 2009. One NW Natural gas-heat customer will be among the four Oregon winners chosen.

Each winner will receive a package of improvements – worth up to \$25,000 – that could include a high-efficiency gas furnace and tankless water heater, windows and insulation.

Enter online at [www.HomeEnergyMakeoverOregon.com](http://www.HomeEnergyMakeoverOregon.com) or call Energy Trust toll-free at 1-866-982-8769 for entry details.



**NO PURCHASE NECESSARY TO ENTER OR WIN.** To be eligible, entrant must own a detached, single-family home in Oregon that is heated primarily with fuel from Portland General Electric, Pacific Power, NW Natural or Cascade Natural Gas. Winning homes will be selected at the sole discretion of the sponsor based on energy usage and potential to demonstrate comprehensive energy savings. Contest is sponsored by Energy Trust of Oregon, Inc., 851 SW Sixth Ave., Suite 1200, Portland, OR 97204. Winners will be chosen on June 15, 2009. For complete contest rules, go to [www.HomeEnergyMakeoverOregon.com](http://www.HomeEnergyMakeoverOregon.com).

# Oregon Convention Center exhibits smart thinking



The Oregon Convention Center is a leader among its peers in environmental practices. Signing up for Smart Energy is another step toward sustainability.

“We were looking for carbon offset opportunities,” said Ryan Thorpe, Director of Operations. “Smart Energy is compelling and different.”

Investing in biogas development through Smart Energy is just the latest step toward reducing the Convention Center’s carbon footprint. In 2004, the center earned a LEED designation in the Existing Building (EB) category. In 2008, it was the first facility to recertify at a higher rating: LEED-EB Silver.

LEED stands for Leadership in Energy and Environmental Design and is administered by the U.S. Green Building Council. The rating system addresses various components of building operations and system upgrades such as energy efficiency, recycling and improving indoor air quality.

Several green measures are included in the Oregon Convention Center’s standard level of service. They include seasonal locally grown food products, reusable china dishwear, condiments served in bulk containers, and food waste and biodegradable product composting.

For more information about how to offset your carbon emissions through Smart Energy, visit [nwnatural.com/smart](http://nwnatural.com/smart). Or to enroll, fill out the form at right and include it with your bill.

## Smart Energy Residential Enrollment Form

Use less. Offset the rest.

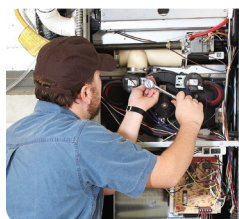
- Average Option** – For \$6 a month I want to offset all the carbon emissions of the average natural gas home (4 tons annually).
- Climate Neutral Option** – For \$0.1049 per therm I want to offset all the carbon emissions of my home’s natural gas use.  
*(Total monthly charge will vary depending on actual gas usage.)*

Name (as it appears on your NW Natural bill)		NW Natural Account Number
Address		Apt. No
City	State	Zip
Phone Number	E-mail	
Signature	Date	

Visit: [nwnatural.com/smart](http://nwnatural.com/smart) to sign up online or return this form in the envelope provided with your bill. Call: **800.422.4012** to sign up by phone.



**NOTE:** If offset costs rise over time above the price built into the Smart Energy program, we will not adjust the participation fee, but the amount of offsets purchased could decrease.



**\$20 OFF**

**FURNACE, AND/OR AIR CONDITIONER TUNE-UPS**

For details call 877-243-5855 or visit [nwnatural.com](http://nwnatural.com)

### Keep your equipment running efficiently

Right now is the best time to schedule a tune-up of your heating and cooling equipment so you can save money on energy bills and prevent breakdowns at the worst possible time. Our Service Solutions certified contractors are ready to help and are offering a **\$20 off coupon** on thorough furnace and/or air conditioning tune-ups. Between now and May 31, you can take advantage of the specially priced offer in your area. For details call toll-free: 1-877-243-5855 or visit [nwnatural.com](http://nwnatural.com).



### Call 8-1-1 before you dig

Customers and contractors now have an easy-to-remember phone number to call for a utility locate request: **8-1-1**. The law requires contractors and homeowners to call the Utility Notification Center before they dig to ensure underground utility lines are not damaged.



Keep yourself and others safe – be sure to call **8-1-1** at least two business days before you plan to dig. The single phone call will ensure all underground utilities, including natural gas, telephone, cable, water, sewer, and electricity, will be located at no charge.

